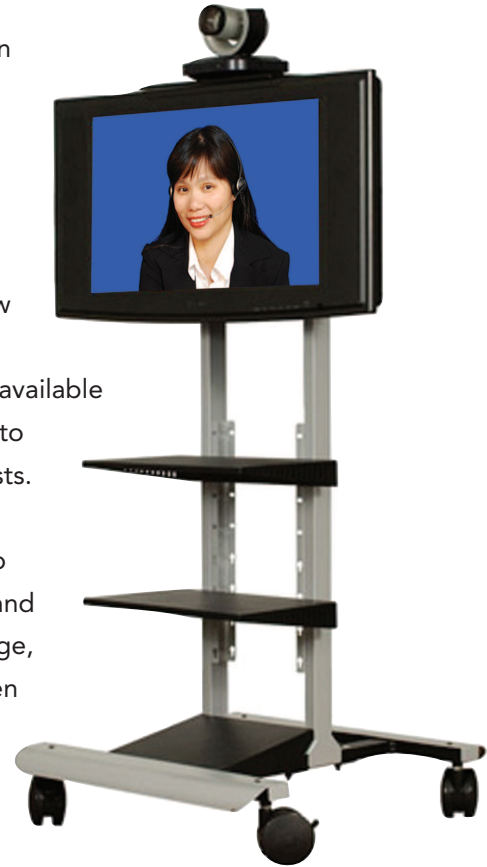


Are the high
costs of court
interpreting
straining your
resources in
these difficult
economic
times?

ALVINSM

The Cost-Effective Solution for High Quality Legal Interpreting

- **ALVINSM**, the All Language Video Interpretation Network, is a proven technology solution that can double or triple the productivity of staff interpreters by enabling them to serve multiple locations from a single call center.
- **ALVINSM** video/voice over IP technologies allow you to seat a few staff interpreters in court office settings and have their services instantly available from multiple courtrooms and clerical stations, to improve productivity and reduce contractor costs.
- **ALVINSM** offers the richness of big screen video with crystal-clear sound, enabling participants and the interpreter to communicate in Sign Language, or to convey every nuance of meaning in spoken languages. Voice-only conference phones augment your installation, for when simplicity is preferred, and to provide extra capacity when all your video units are in use.



How It Works

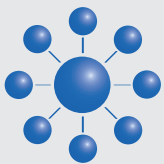
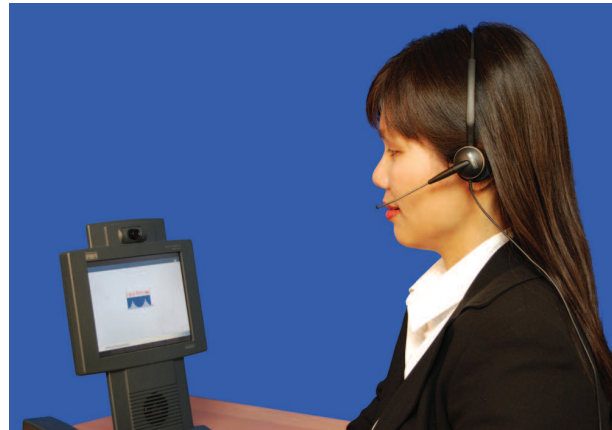
ALVIN is a hosted video+voice over IP call center service, built on an industry-leading Cisco Systems platform. Paras and Associates builds ALVIN to your specifications, and the servers and software that power the service are housed in our secure Network Operations Center.

Because **ALVIN** boosts interpreter productivity up to three-fold compared to in-person interpreters, it makes great business sense for your court or district to employ interpreters in your most-needed languages. Then, as an ALVIN user, you will have opportunities to tap into the large and growing body of interpreters on ALVIN networks nationwide, to provide the other language services you need.

ALVINSM

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- **ALVINSM** enables you to share interpreter resources across districts, and even offers detailed monthly reports on interpreter minutes provided, and minutes utilized.
- Staff the languages you need most frequently, and rely on **ALVINSM**'s unique intelligent call-routing to deliver the right interpreter—your staff when available, an interpreter from your partner organization, or a national provider with over one hundred languages available.
- **ALVINSM** can be configured to support simultaneous interpreting, and is fully scalable, to grow as your interpreting needs expand.
- **ALVINSM** provides a robust videoconferencing system which may be used for needed court services in addition to interpretation.
- **ALVINSM** will allow self contained, easy access to videoconferencing between the participating site conference rooms, including the ability to access up to 4 sites simultaneously.
- **ALVINSM** can be expanded to a broader telejustice application to improve access and reduce costs within the judicial system. Court interpreters will be able to connect from any court location throughout the state via high quality video and audio.
- **ALVINSM** systems currently service well over 100,000 interpreting requests yearly, across the U.S.



paras
and associates
Interpreter systems

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Paras and Associates makes this service available on an annual basis. All costs of programming, maintenance, upgrades and 24 x 7 support are included in your annual hosted service fee. Many organizations find that they recoup their start-up costs for equipment installation within a year. A Paras and Associates representative will be happy to look at your costs for interpreting, and assist you in developing Return on Investment analysis.

The **ALVINSM** service can be up and running within 60-75 days.